

# **TERMS & CONDITIONS**

Payments:

All stall payments are to be made strictly at time of booking. Stall bookings are received strictly on a 'first come, first served' basis. All payments are non-refundable. If a seller needs to cancel their booking please contact the Little Shoppers event organiser immediately by email <u>info@littleshoppers.co.uk</u> or call 07780 901183. Please ensure you add the event organisers email address to your safe mail list to ensure you receive all the market day information you require.

Arrangement of stalls:

Little Shoppers event organisers reserve the right to decide the arrangement of stalls on market day and will only accept requests as to placement of stalls prior to market day. If you would like to sit near a friend or be placed in a certain place within the hall please contact the Little Shoppers event organiser prior to market day and they will do their best to accommodate you.

Refusal of reservation:

Little Shoppers organisers reserve the right to refuse acceptance of a reservation. For the following reasons; unsatisfactory conduct by a stallholders, unsatisfactory items on sale, unsuitability of the business or craft stall being booked, or any other reason as given by Little Shoppers.

Non-attendance:

Stallholders who do not attend the market on the day will NOT receive a refund.

Market Cancellation:

Should Little Shoppers have to cancel an event due to the following reasons of emergency,

danger, weather, conditions, disasters, health and safety, health concerns, or other reasons that are not within reasonable control of the event organisers (as judged by Little Shoppers) then stallholders will not receive a refund for their stall fee paid.

# Health & Safety:

Little Shoppers are committed to providing, maintaining and promoting the highest standards of health, safety and welfare at each event. Under Health & Safety legislation, stallholders are responsible for all activities that take place on their stall throughout the event and any actions that could affect others as a result of their activity. Stallholders who do not adhere to these guidelines will be asked to leave the event with immediate effect. If you choose to bring along children at the event, it is the stallholders/parent or carer's full responsibility to ensure the children's safety and wellbeing is met at all times during the event. Hints and tips to set up a safe stall are included in the Sellers Information pack the event organiseremails out to all sellers 2 weeks prior to market day.

# Respecting the Venue:

Stallholders will be financially liable for any damage they cause, for any changes they make to thevenue in which the Little Shoppers event are held. All sellers MUST NOT hang, stick, tape,glue, nail, screw or in any other way fix items to any wall, door, floor, curtain or any other part of thebuilding both internally and externally during the event.

Damage and theft of items on sale:

Little Shoppers event organisers accept NO responsibility nor liable for any items on sale along with personal belongings that have been stolen, lost or damaged internally or externally before, during or after the event.

# Security:

Stallholders are responsible for their own stall security and monies for the duration of the event, this includes set up and packing up. Please ensure you keep your monies on you at all times and do notleave any valuables out of your site and reach. It's our recommendation to bring a friend or family member along to assist you.

# Liability:

The stallholders agree to indemnify Little Shoppers against all claims for damages or injury to the property or person of any persons in respect of any claim by any such person arising outof negligence on the part of the stallholders or his agents or servants.

# Promotional Material:

Promotional materials available at stalls may only relate to the product/service on sale at that stall. Stallholders and their representatives are not permitted to distribute advertising or

promotional material beyond their stall area (i.e. walking around the venue and handing out flyers, putting flyers on customers cars etc. A breach of these conditions will result in the stallholders being requested to leave the effect.

Rubbish: It is the stallholders responsibility to take ALL unsold items with them when you leave the event. PLEASE take all rubbish with you and leave your stall area they way you found it. Do not leave it up to the organiser to pick your rubbish up. Little Shoppers event organisers reserve the right to dispose of any items left behind following the event.

Secondhand stallholders CAN sell:

Only GOOD quality nearly new goods relating to maternity, babies, toddlers and children's up to the age of 8 years. Our events provide our customers with excellent quality nearly new items as this is what they expect and will NOT buy overpriced, damaged, dirty, well worn and not in working order electrical or battery operated itemson sale at our events. If you have items you wish to sell that fits what buyers won't purchase then PLEASE DO NOT bring them to our events as buyers will NOT buy them and will simply by-pass your stall. Only good quality items in like new condition are accepted and purchased at our event.

The sellers that turn up with good quality like new condition children's items generate far more sales. Parents will only buy items that have been well looked after, clean and in full working order and at a price that's reasonable not overpriced. We are not a car boot nor jumble sale but a high quality nearly new sale. If the eventorganiser sees items that are not up to our companies standard on sale we will ask the seller to remove them offtheir stall. Ultimately the items on sale that are purchased will end up in the hands of children so only high quality items in full working order are allowed at our events. By selling poor quality items you will not only disappoint the buyer but ultimately the child that received it.

Secondhand or business sellers selling items for a charity:

If you wish to book a table to sell on new of secondhand children's items for the purchase of generating funds for a registered charity. You must email the Little Shoppers event organiser upon booking the stall a letter of approval from the registered charity giving you permission to raise money on their behalf. Sellers are not permitted to collect money on behalf of the charity unless authorisation by a registered charity is given tosell secondhand or new goods or to collect money via their official collection box. No raffles or games will be permitted unless prior arrangements has been made with the Little Shoppers event organiser.

Stallholders are entirely responsible for all monies collected/generated from the market reaching the registered charity.

Business and handmade sellers:

Handmade (mums who make handmade items without web presence) and registered businesses can sell and promote NEW or handmade products relating to maternity, babies, toddlers and children up to the age of 8 years along with services relating to maternity and young families. Little Shoppers event organisers reserve the right to decide whether a business or craft stall is suitable to attend their event. Business sellers can't walk around handing out flyers/marketing material while the event is on. Businesses can give our flyers and gain customer contacts at their stall only.

What you CAN'T sell at our events:

Items or services unrelated to maternity, babies and young children, or items which are deemed to be overpriced, broken, in poor condition, have been recalled, dangerous and in breach of health & safety legislations or trading standards advice. Little Shoppers event organisers reserve the right to request that items be removed from sale if they feel they do not adhere to the Little Shoppers standards and guidelines. Sellers can't sell food items on their stall unless they have been given permission by the event organiser prior to market day.

## Transactions:

Little Shoppers event organisers accept NO responsibility for any transactions entered into the market venue/arena.

## Disagreements:

Little Shoppers event organisers reserve the right to decide or arbitrate any disputes arising out of or during the course of the conduct of the market.

## Refusal of Admission:

Little Shoppers event organisers reserve the right to refuse admission to the market to any person/s without giving any reason for the same and to eject or cause to be ejected any person and / or his/her goods and chattels without giving any reason for the same.

## Illegal Activity:

Stallholders shall NOT sell illegal/pirated items at our events nor hold Little Shoppers event organisers responsible for the non-compliance with any Law, By-law, Regulation, Act or Statute.

We thank you for reading and accepting our sellers terms and conditions to participate at our events and wehope you have an enjoyable and successful day at our events.